

## General Terms and Conditions (GTC) for Swsskin Clinic AG

Effective Date: 01.01.2024

### 1. Scope of Application

These General Terms and Conditions (GTC) apply to all services provided by the cosmetic studio Swisskin Clinic AG, especially for injections and infusions. By booking a service, the customer agrees to these GTC.

### 2. Services

The cosmetic studio Swisskin Clinic AG offers the following services:

Medical Aesthetic Treatments

Cosmetics treatments

### 3. Appointment Scheduling and Cancellation

Appointments are binding. The customer agrees to attend the scheduled appointments.

In case of a late cancellation (at least 24 hours in advance), the cosmetic studio reserves the right to charge a cancellation fee of 50%.

### 4. Prices and Payment

All prices are quoted in Swiss Francs (CHF) and include the applicable VAT.

Payments are due immediately after the service is provided and can be made in cash or by card.

### 5. Information and Consent

The customer will be informed about the risks, side effects, and alternatives of the chosen treatment before the procedure. The customer confirms that all questions regarding the treatment have been answered and agrees to the treatment.

## 6. Liability

The cosmetic studio is only liable for damages resulting from gross negligence or intent. Liability for slight negligence is excluded.

The customer agrees to disclose all health issues and allergies before the treatment.

## 7. Data Protection

The cosmetic studio is committed to treating all personal data of the customer confidentially and using it only in accordance with legal regulations.

## 8. Right of Withdrawal

In the case of a withdrawal from unprovided services, any amounts already paid will not be refunded; however, the customer may receive a value voucher for the corresponding amount, which can be used for future services at Swisskin Clinic AG.

## 9. Changes to the GTC

The cosmetic studio reserves the right to change these GTC at any time. Changes will be communicated to the customers in a timely manner.

## 10. Final Provisions

Swiss law applies.

The place of jurisdiction is Zürich.